



**NOVEMBER 2018** 

**COUNTY OF LOS ANGELES** 

# Historic Bob Hope Patriotic Hall One Stop Shop for Military and Veteran Assistance

If you've driven near the 10 and 110 freeways just west of downtown Los Angeles, you may have wondered about a neo-classic Romanesque 10-story structure with a mural of three patriots marching with flag, fife, and drum on the north wall, and a regal balcony as inviting as a front porch stretching the length of the eighth floor facing west.

Congratulations! You've spotted the County's Bob Hope Patriotic Hall (BHPH) at 1816 S. Figueroa Street. The building is a California Place of Historic Interest and a living memorial to all the men and women who have served in the United States military.

BHPH is a one-stop service center for veterans, providing job leads, career counseling, mental health consultation and benefit and resource assistance for veterans and their families. The building is a prime location for meetings and conferences regarding veteran services.

BHPH houses and is managed by the Los Angeles County Department of Military and Veterans Affairs (DMVA). Veteran Services Division is responsible for 300,000 veterans in 88 cities in L.A. County with 27 accredited staff in 22 field office locations across the County.

DMVA counsels veterans, their dependents and survivors regarding federal and state benefits such as compensation, pension, education, medical, home loans, and burial; provides referrals for veterans concerning alcohol/drug abuse and post-traumatic stress disorders; grants state college tuition and fee waivers to qualifying veterans' dependents; assists with application for special vehicle veterans' license plates.

In addition to connecting military and veterans with benefits, DMVA collaborates with Veteran Service Organizations across the County and State to enhance services and works with other non-profit veteran service organizations located within BHPH, including:

Veterans America Job Center of California (AJCC) provides comprehensive employment and training services, assisting with job recruitment and selection of veterans and family members.

U.S. VETS helps with the transition of military veterans to provide individual case management, help with transitional housing, connects vets with employers, and houses special programs for women (Women on Point) and Outside the Wire programs.

The L.A. County Department of Mental Health (LACDMH) offering mental health services via the VALOR (Veteran's And Loved Ones Recovery) program.



Calendar of Events
Social Media and Sexual Harassment
CalFresh
Dream Comes to Life for Veteran

### **HIGHLIGHTS**

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Visit <a href="http://hr.lacounty.gov">http://hr.lacounty.gov</a> for information on employment opportunities with the County of Los Angeles

**Center Theatre Group** 

(213) 628-2772

www.centertheatregroup.org

#### **Ahmanson Theatre**

Through November 25 – Dear Evan Hansen November 28 through January 6 – Come From Away

#### Kirk Douglas Theatre

Through November 18 - Quack

#### Mark Taper Forum

Through December 9 – Valley of the Heart

#### **Grand Park**

(213) 972-8080

www.grandparkla.org

Every Tuesday through Thursday – Lunch A La Park Food Trucks Every Wednesday and Thursday – Lunch A La Park Yoga reTREAT November 26 – Los Angeles County Tree Lighting December 1 through December 25 - Grand Park's Winter Glow

#### The Music Center

(213) 972-7211

www.musiccenter.org

#### Walt Disney Concert Hall

November 16 – Cameron Carpenter Plays Poulenc November 24 and December 1 – Brahms and His First Symphony

## Rideshare L.A. County

#### Department of Human Resources

We all know that air pollution is bad for your health. We are just starting to learn how bad. According to the first national study on the link between autism and air pollution, it has been confirmed in the Environmental Health Perspectives journal that a woman in a high pollution area is twice as likely to have an autistic child as a woman in the least polluted areas in the study. Ridesharing is more than just saving money, time and lives; it's about saving children from a disorder that can be as crippling as any physical disability. Do your part to Take Pride and Share the Ride. For more information on Ridesharing, contact your local Employee Transportation Coordinator or go to www.rideshare.lacounty.gov or contact DHR at (213) 974-2619.



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# Social Media and Sexual Harassment

by Zachary Muro County Equity Investigations Unit Department of Human Resources

Welcome to the November edition of our ongoing series on Sexual Harassment Prevention and Awareness in the workplace. This month, we will tackle the topic of social media as it relates to sexual harassment.

It is estimated that there are 220 million people in the United States with some form of social media, and you may be one of them. We all love to see the pictures of our friends and family on Facebook, the latest viral video on YouTube, or the funniest memes trending on Twitter. But, as County employees, we should take special caution when navigating the waters of social media. What is personal can quickly come under scrutiny if what is being posted or shared is in contradiction to your role as a County employee and the County or departmental policies.

Social media has made the world "small" by allowing us to connect and interact with people miles away, and in some cases with people we may have never even met. Social media has also "made bigger" what may be considered the "workplace." With our ever-connected world, we can send our co-workers text messages, tag them in our photos or posts, or send messages and photos via the myriad of social media options. It is here where we, as County public workforce members, should tread carefully.

The County Policy of Equity (CPOE) details what is considered Sexual Harassment and Inappropriate Conduct Towards Others. Sexual harassment includes unwelcome sexual advances, requests for sexual favors, and other verbal, visual or physical conduct of a sexual nature. Inappropriate Conduct Toward Others is any physical, verbal, or visual conduct based on or because of sex.

Moreover, the CPOE addresses the scope of coverage of the policy. The CPOE explicitly states, "This Policy prohibits discrimination, unlawful harassment, retaliation, and inappropriate conduct toward others based on a protected status in the workplace or in other work-related settings such as off work-related events (e.g., retirement parties) with a nexus to the workplace." The usage of social media to view or send sexually inappropriate material, as well as to send sexual advances or request sexual favors, can be in violation of the CPOE and the other referenced policies, whether on and off the workplace.

I hope by now you can start seeing how the workplace has "gotten bigger" and how your conduct on and off work is very important. The following are some tips to help you navigate the intersection between social media and your role as a County workforce member.

Be Mindful. As a public servant, you should always be mindful of how you conduct yourself, whether it is in person or via social media. You should be especially mindful of what you post or send to your co-workers on or through social media. You should not send pictures, messages, or other visual media to any co-worker that could be considered sexually inappropriate. This is the case when you are using your own personal electronic device or a County- owned device. Remember, it may only take a second to post or send, but the repercussions can be long-lasting.

Be Aware. Be aware of your surroundings. During a break or down time you may be tempted to pull out your phone and scroll through your social media, but you should be aware that there may be co-workers or members of the public just around the corner. Although you may not post anything sexually inappropriate, you cannot control what others post or whether that material appears in your social media's "feed." Let's say you open your Facebook or Instagram app just as your co-worker is walking by, and a picture loads that is sexually inappropriate for the workplace. You may have just inadvertently violated the CPOE. Also, be aware that what you find appropriate may be what others find inappropriate. The picture, meme, or post you didn't give a second thought about could very well be considered sexually inappropriate and inappropriate to share with your coworker.

Be Professional and Respectful. As the CPOE states, "This Policy is intended to preserve the dignity and professionalism of the workplace as well as protect the right of employees to be free from discrimination, unlawful harassment, retaliation and inappropriate conduct toward others based on a protected status." The best way to help uphold the CPOE's purpose is by being professional and respectful to your coworkers, in all mediums. It is neither professional nor respectful to send your coworkers sexually inappropriate material through social media, whether it's during official work hours or off hours. In addition, as a professional County civil service employee, you should not use County resources to access social media accounts nor to use County resources to send sexually inappropriate material to others via social media.

## Let's Eat, LA! Addresses Food Insecurity in Local Schools



To help eliminate the threat of food insecurity among all students in Los Angeles County, the Department of Public Social Services (DPSS) is actively partnering with the Office of Education and local colleges and universities to raise awareness about CalFresh, a supplemental food benefit available to improve nutrition by increasing food-buying power.

Food insecurity, or the limited or uncertain availability of nutritionally adequate and safe foods, makes it difficult for children to learn, negatively impacting their intellectual, physical, and emotional development. This places them at greater risk for obesity, diabetes, and other diseases. The Department of Public Health describes food insecurity as "a major public health issue."

In December 2017, the Board of Supervisors instructed DPSS to develop a comprehensive food nutrition access program for K-12 students, and those attending Universities of California, California State Universities, and Community College District (LACCD) campuses throughout Los Angeles County.

According to several published reports on hunger, food insecurity is on the rise among college students nationwide. A 2016 study revealed that one out of every

five students at nine LACCD campuses was homeless, and nearly two-thirds were unable to afford nutritious food.

#### A Call to Action

Many students attending the 81 school districts across the County rely heavily on the National School Lunch Program and School Breakfast Program for sustained nutrition. Unfortunately, these students often lose access to the nutritious meals during school vacations. The Board of Supervisors wants to make sure that summer food programs provide free, healthy meals to low-income children ages 18 and under are available to students who need access to food.

Another major concern is that many college students may not know that they are eligible for CalFresh and are not aware of how to access the program. DPSS has partnered with colleges to help eligible students gain access to food programs and to support existing campus efforts to reach those students at high risk of food insecurity.

DPSS has launched a Countywide effort to reach those who are eligible but are not applying for CalFresh. The outreach includes strategies aimed at removing obstacles to applying, including eliminating the stigma associated with receiving public assistance.

The DPSS Health & Nutrition Mobile Office and trained DPSS Outreach Team members are deployed daily throughout the County at large community events, supermarkets, health clinics, libraries, and many other public settings that are easily accessible and provide a comfortable atmosphere for applying for CalFresh.

Please help spread the word about CalFresh benefits and increase awareness about how Los Angeles County can #ChooseCalFresh.

#### **SOCIAL MEDIA**

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Social media can be an awesome tool to create awareness, as seen through the #MeToo movement, but if not used professionally and respectfully, social media can also be a mis-used tool for sexual harassment and inappropriate conduct. Armed with knowledge of the applicable policies and helpful tips, we hope to keep L.A. County on a downward trend in complaints of sexual harassment and inappropriate sexual conduct.

If you believe you have been subjected to sexual harassment or inappropriate sexual conduct, you may contact your Department manager or supervisor; or the County Intake Specialist Unit by phone at: 1-855-999-CEOP (2367), or website: https://CEOP.bos.lacounty.gov. The unit is located at: Kenneth Hahn Hall of Administration, 500 West Temple Street, Room # B-26, Los Angeles, CA 90012.



# Local U.S Army Veteran's Final Dream Comes to Life

Jeanne Buchanan is a 63-year-old Army veteran from Los Angeles diagnosed with terminal cancer. Buchanan served from 1975-1978 in both Germany and the United States. One of the first females to be assigned as a Desk Sergeant, Buchanan served as the first female in the 709<sup>th</sup> Unit of the Military Police Battalion.

Buchanan dreamed of one last getaway at the iconic landmark Langham Huntington Hotel in Pasadena, two nights in a deluxe patio room with a view of the beautiful green and lush hotel grounds.

"I love nature but live in downtown Los Angeles, so I don't get to see much or have much peace and quiet," said Buchanan.

Dream Foundation's Dreams for Veterans program was honored to recognize Buchanan for her courage and service to the nation and fulfill her dream of staying at the Langham, complete with relaxing spa treatments.

JeNai Davis and Michele Felix of the Los Angeles County Department of Military and Veterans Affairs served as "Dream Hosts," presenting Buchanan with everything she dreamed of during an intimate gathering on October 19, 2018, before she sets off for her longed-for break. Felix is an Army Veteran, while Davis considers herself a Patriot.

Dream Foundation, the only national dream-granting organization for terminally-ill adults, fulfills final dreams that provide inspiration, comfort and closure at the end of life. With the support of a nationwide network of volunteers, hospices, health care organizations, and committed donors, Dream Foundation has given life to more than 30,000 final dreams over the past two decades. The Foundation is proud to maintain Charity Navigator's four-star rating, its highest, for sound fiscal management, ensuring its donors and partners that their investment will be used wisely. Dream Foundation receives no state or federal funding, solely private donations. To support, visit DreamFoundation.org/donate.



Ruth Wong, Director, Department of Military and Veterans Affairs, joins Jeanne Buchanan after being presented her dream getaway.

## Share Your Heart Share Your Home

Become a Foster/Adoptive Parent Dept. of Children and Family Services

In the land of plenty, we have so many things to be thankful for in our lives, and Thanksgiving is a wonderful time to reflect on these things. Our home, our friends, and our family are generally at the top of our gratitude list. But for some of our kids in foster care, the holidays can be a scary time full of doubt, sadness, and uncertainty. Many of our children aren't sure if they will have anyone to



spend the holidays with. Please reflect on this while you sit at our holiday table this year and ask each other how we can make a difference. Maybe you can't adopt a child but you may have a co-worker or friend who would be perfect and who you can talk to about adopting one of L.A. County's 400 waiting children. And then maybe next year, because of you, a child will be having Thanksgiving dinner with their own family.

Fourteen-year-old Andi would like a family to share the holidays with. She is the definition of positivity, and you will rarely see her without her beautiful and engaging smile. Andi is an above average student who describes herself as a unique and a passionate student of science and biology. She likes to learn about plants and animals because learning about how things function and work have always fascinated her. Learning is her passion, and she even took up learning the guitar recently. When asked about her future, she said she wants to be a YouTuber and a motivational speaker. She wants to share her experiences with other foster youth to give them hope and help them "find their smile again." With all the adversity Andi has been through, she remains hopeful there is a forever family out there just for her. Let's help Andi and other kids just like her find a family to spend their holidays with and bring back the smile and hope in their hearts once again. Call (888) 811-1121 to start the process today.

## 2018 Productivity and Quality Awards

The Quality and Productivity Commission hosted the 32<sup>nd</sup> Annual Productivity and Quality Awards (PQA) program on October 10, 2018. This year's theme was "*Innovating for Impact*." County programs that achieve significant savings and benefits while pushing the bar of innovation and productivity took center stage at the PQA ceremony held at the Music Center. County Supervisors joined Department Heads, nonprofits, and labor partners to recognize the very best in social service delivery to the County's 10 million residents.

"These projects represent investments that transform lives, foster vibrant and resilient communities, and realize tomorrow's government today," said County Chief Executive Officer Sachi A. Hamai. "We can be proud of the work our departments are doing to innovate and deliver value to residents and taxpayers."

From the "Top 10" winners, three programs were singled out to earn the prestigious Gold, Silver, and Bronze Eagle Awards, the highest-level recognitions bestowed by Commission members. "Hepatitis A Outbreak Response" by the Department of Public Health with the Departments of Health Services, Sheriff, Fire, and Human Resources earned the Bronze Eagle Award. The Silver Eagle Award went to the Fire Department for "ADD to Improve Pre-Hospital Patient Care." The coveted Gold Eagle was awarded to "Parks After Dark" by the Department of Parks and Recreation, along with the Departments of Mental Health, Public Health, Children and Family Services, Probation, Sheriff, and Workforce Development, Aging and Community Services.

CBS2/KCAL9 news anchor Suzie Suh served as master of ceremonies. The Board of Supervisors, Chief Executive Office and the Quality and Productivity Commission jointly sponsor the event. Programs honored this year could result in estimated annual benefits to the County more than \$145 million. The Commission publishes the PQA projects in its annual "Best and Shared Practices Report," which is distributed to County departments and related agencies. See the report at <a href="http://qpc.lacounty.gov">http://qpc.lacounty.gov</a>.

#### 2018 Top 10 Productivity and Quality Award Winners

- 1. ADD to Improve Pre-Hospital Patient Care (Fire)
- 2. Homeless Task Force: Home Is Where Your Health Is (Health Services, Harbor-UCLA Medical Center, Clinical Social Work Department)
- 3. The Great Read Away: Fine Forgiveness for Youth (Library)
- 4. Virtual Autopsy Program (Medical Examiner-Coroner with Third District)
- 5. Creating Super First Responders (Mental Health with District Attorney)
- **6. Parks After Dark** (Parks and Recreation with Mental Health, Public Health, Children and Family Services, Probation, Sheriff, and Workforce Development, Aging and Community Services)
- 7. Campus Kilpatrick And the LA Model (Probation with Public Works, Health Services, Mental Health, and Los Angeles County Office of Education)
- **8. Exide's Exit: Unprecedented Community Empowerment** (Public Health with First District, Health Services, and Mental Health)
- 9. Hepatitis A Outbreak Response (Public Health with Health Services, Sheriff, Fire, and Human Resources)
- 10. Property Evidence and Laboratory Management System (Sheriff)





# Library Expands Veterans' Resource Centers

The Los Angeles County Library is pleased to help veterans and their loved ones with Veterans' Resource Centers (VRCs) located at four of its libraries: Lancaster, La Puente, Norwalk, and Lawndale. The first Center opened at Lancaster Library in 2015. All centers are made possible by grants from Veterans Connect @ the Library, a project funded by the California Department of Veterans Affairs (CalVet) and the California State Library.

Each Veterans' Resource Center provides a one-stop shop to help veterans and their families find materials of interest and information about the myriad services and resources available to them. VRCs are equipped with a circulating collection of DVDs and books (including children's), as well as information regarding state



and federal benefits, and local services and resources in key areas like housing, healthcare, finance, education, and employment. Information regarding local veterans' events is always available, and each VRC offers a dedicated phone line, laptop, and wireless printing for veteran use.

Trained volunteers are available to answer any questions visitors may have. While the VRC is open during all library business hours, those interested in speaking with staff are encouraged to contact the library they wish to visit in advance.

The L.A. County Library knows that navigating veteran resources can be daunting, but its VRCs aim to help veterans find what they need to succeed, with a special focus on providing information to reintegrate California veterans into the workforce and communities in order to provide the same quality of life as other Americans. "Our veterans served us, so we are here to serve them," said Library Director Skye Patrick.

Thanks to the success of its four centers, a new pop-up VRC will start visiting sites throughout the County in November 2018. Funded by the same Veterans Connect @ the Library grant, this mobile service will focus on visiting community gatherings geared toward veterans and LA County Library locations, and will provide many of the same resources including Library and benefits information, and details about local events. For more information, visit <u>LACountyLibrary.org/veterans</u>.

## Pet Adoption Experts

#### Department of Animal Care and Control

The best part of working at the Department of Animal Care and Control (DACC) is seeing the adoption success stories. When animals find their forever homes, it warms our heart. If you are looking for your own forever companion, there are advantages to adopting from DACC at one of our many Animal Care Centers or adoption events.

DACC has many wonderful pets that are appropriate to everyone's unique needs. Our dedicated team of staff and volunteers will help you find the pet that is most suited to your lifestyle. If you are a high energy person looking for a jogging buddy, we've got you covered. If you have the time and energy for a mature, relaxing pet, but not a young, rambunctious creature, we have a pet for you, as well. There are many adult and senior pets available that have previous training. Grown pets, as well, tend to come with better manners through life experience, and senior pets, in particular, bond very strongly with their new families. Adopting from DACC means that you do not have to worry about spaying/ neutering your pet elsewhere, and all pets are given a health check before adoption.

Keep an eye out for our pet adoption events. You can bring the whole family and find the best pet for your household in a fun environment.

Animal companions offer numerous benefits including and not limited to: unconditional love, improvements in blood pressure and stress levels, companionship, and loyalty. You can also feel good knowing you have provided a pet in need with a home, and that you have freed up space in the system for another animal in need. Our seven Care Centers are located throughout Los Angeles County and have evening and weekend hours. Come on by and introduce yourself. Our animals would love to meet you.

# In Los Angeles County, wildfire can happen any time of year!

For residents living near vulnerable brush areas, having a plan to safeguard your home, protect your family, and evacuate early when wildfire hits, is crucial.

Making a plan covers three key steps:



# READY!SET!GO!

CREATE A DEFENSIBLE HOME • PREPARE YOUR FAMILY • EVACUATE EARLY







(323) 881-2411



info@fire.lacounty.gov



fire.lacounty.gov



LACoFD



LACountyFD



@LACoFD, @LACoFDPIO



# Retirees

#### Congratulations for your many years of service to the County of Los Angeles

#### **45+ Years**

PUBLIC HEALTH: Aundray M. Burks

WORKFORCE DEVELOPMENT, AGING &

**COMMUNITY SERVICES:** Joyce Washington

#### 40+ Years

CHILD SUPPORT SERVICES: Linda D. Billups

**HEALTH SERVICES:** Carol A. Christensen, Maria L.

Cloud, Neil Copeland, Teresa Irannejad, Soon H. Lee INTERNAL SERVICES: Jeannette M. Perry

PARKS & RECREATION: Jose A. Contreras, Gregory

Hamilton

PROBATION: Debra M. Hibbler

**PUBLIC DEFENDER:** Kenneth P. Erlich **PUBLIC SOCIAL SERVICES:** Noreen Ward **SUPERIOR COURT:** Sandra M. Velasquez

#### 35+ Years

ASSESSOR: Thuy-Nga Cao-Bui

CHILDREN & FAMILY SERVICES: Jesus Estrada, Jr.,

Migdalia R. Roberts **FIRE:** Bobby J. Laster

HEALTH SERVICES: Antty H. Luong, Maria D. Mejia,

Marie Angela Oku, Deborah J. Swearingum, Rosie F. West

INTERNAL SERVICES: Rebeca P. Byerley

MENTAL HEALTH: Murali Iyer **PROBATION:** Jesus B. Peinado

**PUBLIC DEFENDER:** Mark A. McBride, Vincent A.

Milone, Carole L. Telfer

PUBLIC HEALTH: Deborah Davenport, Ana E. Inman,

Joanne D. Roberts, Gloria T. Young **PUBLIC LIBRARY:** Vicki L. Delson

**REGIONAL PLANNING:** Sorin H. Alexanian

SUPERIOR COURT: Kathleen D. Tabak

#### <u>30+ Years</u>

CHILDREN & FAMILY SERVICES: Doris R. Lopez-

Manson, Lucie R. Whitcomb

FIRE: Michael McIlory

**HEALTH SERVICES:** Rosa H. Adams, Edna Dawa, Alice

Garcia, Felicia M. Smith, Belinda R. Wu

**HUMAN RESOURCES:** Barbara M. Knighton

MEDICAL EXAMINER-CORONER: Mark M. Johnson

MENTAL HEALTH: Margo M. Morales

PROBATION: Erroll J. Collins, Lavonne I. Everson,

Anthony M. Nealy, Willie L. Riley, Stephanie Wilson

**PUBLIC DEFENDER**: Michael A. Mayhew

PUBLIC SOCIAL SERVICES: Brenda Helton-Bradshaw

PUBLIC WORKS: Alfred J. Bejar

**SHERIFF:** Robert E. Dick, II, Barry A. Shapiro

& SUPERIOR COURT: Sinia Figueroa

#### <u>25+ Years</u>

ASSESSOR: Phyllis Delone, Zina P. Johnson, Lisa L.

Martinez

BEACHES & HARBORS: Gustavo Jensen Buhl

CHILDREN & FAMILY SERVICES: Beatriz Calderon,

Nasrin Pezeshkian

FIRE: Andrew Bracy, Keith P. Condon, James E. Jenkins,

Jose Martinez-Torres

**HEALTH SERVICES:** Ana Botello, Mary N. Jefferson,

Mario A. Rodriguez

LACERA: Lourdes Diaz, Sandra J. Romero

**PROBATION:** Carolynn S. Briggs, Yolanda J. Zepeda **PUBLIC HEALTH:** Armida Enriquez, Lawrence Powell **PUBLIC SOCIAL SERVICES:** Loisi Latu, Mirna Nunez

SHERIFF: Cedric R. Clayton, Eleanor C. Lim

SUPERIOR COURT: Maria T. Maberto, Andrew H. Nelson TREASURER AND TAX COLLECTOR: Tomas A.

Vaquerano

# November is Native American Heritage Month & Diabetes Awareness Month

## SUPERVISOR JANICE HAHN'S

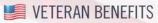
# Veteran's Resource Day

FRIDAY, NOVEMBER 30 - 9AM - 2PM

LIBERTY COMMUNITY PLAZA 14181 TELEGRAPH ROAD WHITTIER, CA 90604

JOIN US FOR A COMPREHENSIVE ARRAY OF SERVICES TO MEET THE NEEDS OF OUR HOMELESS VETERAN COMMUNITY.

# Resource services will include:



MEDICAL SERVICES

SHOWERS

HOT MEAL

HOUSING SERVICES

LEGAL SERVICES

CHILDREN SERVICES

PET SERVICES

MENTAL HEALTH SERVICES

EMPLOYMENT SERVICES







JANCE HAHA